## THE GENERAL ASSEMBLY OF PENNSYLVANIA

## **HOUSE BILL**

No. 2905 Session of 2022

INTRODUCED BY KINSEY, CEPHAS, HOHENSTEIN, HOWARD, MADDEN, KIM, KENYATTA, PARKER, N. NELSON, HILL-EVANS, D. WILLIAMS, SIMS AND SANCHEZ, OCTOBER 26, 2022

REFERRED TO COMMITTEE ON VETERANS AFFAIRS AND EMERGENCY PREPAREDNESS, OCTOBER 26, 2022

## AN ACT

1 2 3 4 5 6 7	Consolidated Statutes, providing for behavioral health response unit and crisis call center programs; establishing the County and Regional Behavioral Health Response Unit and Crisis Call Center Fund and the County and Regional Behavioral Health Response Unit and Crisis Call Center Grant						
8	The General Assembly of the Commonwealth of Pennsylvania						
9	hereby enacts as follows:						
10	Section 1. Title 35 of the Pennsylvania Consolidated						
11	Statutes is amended by adding a chapter to read:						
12	CHAPTER 83						
13	BEHAVIORAL HEALTH RESPONSE UNIT AND						
14	CRISIS CALL CENTER PROGRAMS						
15	Sec.						
16	8301. Scope of chapter.						
17	8302. Legislative intent.						
18	8303. Definitions.						
1 0	0201 Devens and duties of department						

- 1 <u>8305. Behavioral Health Consumer Advisory Board.</u>
- 2 8306. Counties.
- 3 8307. Plan.
- 4 8308. County and Regional Behavioral Health Response Unit and
- 5 <u>Crisis Call Center Fund.</u>
- 6 8309. County and Regional Behavioral Health Response Unit and
- 7 <u>Crisis Call Center Grant Program.</u>
- 8 § 8301. Scope of chapter.
- 9 This chapter relates to behavioral health response unit and
- 10 crisis call center programs.
- 11 § 8302. Legislative intent.
- 12 It is the intent of the General Assembly to authorize the
- 13 Department of Human Services to administer county and regionally
- 14 <u>operated</u>, <u>non-law-enforcement-administered crisis call centers</u>
- 15 <u>and behavioral health mobile crisis response units to respond to</u>
- 16 calls regarding crises that arise due to mental health disorder,
- 17 <u>substance use disorder or homelessness.</u>
- 18 § 8303. Definitions.
- 19 The following words and phrases when used in this chapter
- 20 shall have the meanings given to them in this section unless the
- 21 <u>context clearly indicates otherwise:</u>
- 22 "Behavioral health consumer." An individual who:
- 23 (1) Has received mental health or substance use disorder
- 24 treatment services.
- 25 <u>(2) Has a mental health disorder or substance use</u>
- 26 disorder diagnosis.
- 27 <u>(3) Has experienced a mental health disorder or</u>
- 28 substance use disorder.
- 29 <u>(4) Is a peer specialist.</u>
- 30 "Behavioral health response unit." The behavioral health

- 1 response units established under this chapter.
- 2 "Behavioral health response unit and crisis call center." A
- 3 county or regional behavioral health response unit and crisis
- 4 <u>call center program established under this chapter.</u>
- 5 "Board." The Behavioral Health Consumer Advisory Board
- 6 <u>established under section 8305</u> (relating to Behavioral Health
- 7 <u>Consumer Advisory Board</u>).
- 8 "Coordinator." A behavioral health response unit and crisis
- 9 call center coordinator.
- 10 "County and regional program." County and regional
- 11 <u>behavioral health response unit and crisis call center programs</u>
- 12 <u>established under this chapter.</u>
- 13 "Crisis call center." The crisis call centers utilized under
- 14 this chapter.
- 15 <u>"Department." The Department of Human Services of the</u>
- 16 Commonwealth.
- 17 "Emergency medical services" or "EMS." As defined in section
- 18 <u>8103 (relating to definitions).</u>
- 19 "First responder." Fire, rescue or emergency medical service
- 20 <u>personnel or law enforcement personnel.</u>
- 21 "Fund." The County and Regional Behavioral Health Response
- 22 Unit and Crisis Call Center Fund established under section 8308
- 23 (relating to the County and Regional Behavioral Health Response
- 24 Unit and Crisis Call Center Fund).
- 25 "Harm reduction services." Public health services designed
- 26 to empower an individual to mitigate the potential harm of risk-
- 27 <u>associated behavior</u>. The term includes:
- 28 (1) Distribution of sterile syringes and other sterile
- 29 <u>injection-related equipment.</u>
- 30 (2) Distribution of naloxone and training in overdose

- 1 <u>response.</u>
- 2 (3) Collection of used syringes and other biohazard
- 3 waste.
- 4 (4) Rapid testing for HIV, the Hepatitis C virus and
- 5 <u>other infectious diseases.</u>
- 6 <u>(5) Wound care.</u>
- 7 (6) Referral to social services, health care services,
- 8 <u>treatment for substance use disorders and other forms of</u>
- 9 <u>mutual aid.</u>
- "Law enforcement." The term shall have the same meaning as
- 11 "police department" under 53 Pa.C.S. § 2162 (relating to
- 12 <u>definitions</u>).
- 13 "Mental health disorder." A mental disorder, not including a
- 14 <u>substance use disorder</u>, <u>defined in the Diagnostic and</u>
- 15 Statistical Manual of Mental Disorders, Fifth Edition.
- 16 "Mental health disorder crisis counselor." A mental health
- 17 disorder professional with expertise or training in crisis
- 18 intervention theory and therapeutic practices.
- 19 <u>"Peer specialist." An individual certified or qualified as a</u>
- 20 peer specialist or as a recovery specialist by the department.
- 21 <u>"Plan." A behavioral health response unit and crisis call</u>
- 22 center plan.
- 23 "Program." County and regional behavioral health response
- 24 unit and crisis call center programs established under this
- 25 <u>chapter.</u>
- 26 "Regional" or "region." A geographic area that includes more
- 27 than one county.
- 28 "Sexual minorities." An individual who identifies as
- 29 lesbian, gay, bisexual, transgender, nonbinary, third gender,
- 30 <u>intersex or any other nonheterosexual identification</u>.

- 1 "Substance use disorder." A substance use disorder defined
- 2 in the Diagnostic and Statistical Manual of Mental Disorders,
- 3 Fifth Edition.
- 4 <u>"Treatment." The treatment for substance use disorder or</u>
- 5 mental health disorder with a licensed or certified
- 6 professional. The term includes an individualized assessment,
- 7 diagnosis, counseling, the prescription of medication, recovery
- 8 support services, hospitalization, nonhospital residential
- 9 <u>services and withdrawal management.</u>
- 10 § 8304. Powers and duties of department.
- 11 The department shall have the following powers and duties:
- 12 <u>(1) To adopt rules and regulations as necessary to</u>
- enforce this chapter. Rules and regulations proposed under
- 14 <u>the authority of this section shall be subject to review by</u>
- 15 the General Counsel and the Attorney General in the manner
- provided for the review of proposed rules and regulations
- 17 under the act of October 15, 1980 (P.L.950, No.164), known as
- 18 the Commonwealth Attorneys Act, and the act of June 25, 1982
- 19 (P.L.633, No.181), known as the Regulatory Review Act.
- 20 (2) To publish guidelines and application procedures for
- 21 <u>counties developing and implementing a single county or</u>
- regional program under this chapter.
- 23 (3) To receive, review and approve or disapprove all
- 24 <u>county and regional program plans in accordance with the</u>
- standards developed in consultation with the board.
- 26 <u>(4) To designate a State coordinator who shall be an</u>
- employee of the department.
- 28 (5) To provide administrative and support staff to the
- 29 <u>board as necessary.</u>
- 30 (6) To establish and publish annually uniform standards

- 1 relating to administration and operation of county and
- 2 <u>regional programs in consultation with the board.</u>
- 3 (7) To prescribe the applications and forms necessary to enforce this chapter.
- 5 (8) No later than December 1 of each year, to report to
- 6 <u>the General Assembly and the Governor on the administration</u>
- of the county and regional programs together with
- 8 <u>recommendations for executive or legislative action necessary</u>
- 9 for the improvement of the department's ability to meet the
- department's goals. Additionally, the report should contain
- 11 <u>summaries of the information collected by the county and</u>
- 12 <u>regional programs as detailed under this chapter.</u>
- 13 (9) To adopt, in consultation with the board, minimum
- 14 <u>training</u>, <u>certification</u> and <u>quality</u> <u>assurance</u> <u>standards</u> for
- behavioral health response units and crisis call center
- 16 staff.
- 17 (10) To take other actions necessary to implement and
- 18 enforce this chapter.
- 19 § 8305. Behavioral Health Consumer Advisory Board.
- 20 (a) Establishment. -- The Behavioral Health Consumer Advisory
- 21 Board is established within the department, consisting of at
- 22 <u>least 10 members as follows:</u>
- 23 (1) A majority of individuals from the following areas:
- 24 (i) Behavioral health consumers.
- 25 (ii) Individuals who have experienced homelessness.
- 26 (iii) Members of local immigrant communities.
- 27 (iv) Sexual minorities.
- 28 (v) Individuals with disabilities.
- 29 (vi) Individuals who are of racial or ethnic
- 30 minorities.

- 1 (2) The State coordinator as provided under section
- 2 8304(4) (relating to powers and duties of department), who
- 3 shall serve as chairperson.
- 4 (3) The Deputy Secretary of the Office of Mental Health
- 5 <u>and Substance Abuse Services or a designee.</u>
- 6 (4) The coordinator of a city of the first class.
- 7 (5) The coordinator of a county of the second class.
- 8 (6) The coordinator of a county of the second class A.
- 9 <u>(7) The coordinator of a county of the third or fourth</u>
- 10 class.
- 11 (8) Two coordinators of a county of the fifth, sixth,
- 12 <u>seventh or eighth class.</u>
- 13 (9) The remainder of the board shall be determined by
- the department.
- 15 (b) Quorum. -- The department shall determine the number of
- 16 members of the board that shall constitute a quorum. If a quorum
- 17 is present, the consent of three-fourths of the members present
- 18 is required for any action of the board.
- 19 (c) Meetings.--The board shall meet at least once quarterly
- 20 and at any special session called by the chairperson. All
- 21 meetings of the board shall be conducted in accordance with 65
- 22 Pa.C.S. Ch. 7 (relating to open meetings).
- 23 (d) Compensation. -- The members of the board shall serve
- 24 without compensation but shall be reimbursed for actual and
- 25 <u>necessary travel and other expenses in connection with</u>
- 26 attendance at meetings called by the chairperson.
- (e) Powers and duties of board. -- The board shall have the
- 28 following powers and duties:
- 29 <u>(1) To advise the department on regulations and</u>
- 30 guidelines relating to the administration and operation of

Τ	county and regional programs in this commonwealth on the
2	<pre>following:</pre>
3	(i) Standards for performance reviews and methods of
4	quality assurance programs to ensure public safety and
5	maintain and improve the performance of county and
6	regional programs.
7	(ii) Measures to ensure the compliance of county and
8	regional programs with best practice and applicable
9	Federal, State and local statute and regulations.
10	(iii) Measures to promote regionalization of
11	programs when the board deems it reasonable.
12	(iv) Training standards for county and regional
13	<pre>program staff.</pre>
14	(2) To promote effective communication and information
15	sharing between the department and county coordinators and
16	develop recommendations to improve county and regional
17	programs in this Commonwealth.
18	§ 8306. Counties.
19	Each county shall have the following powers and duties in
20	relation to a program:
21	(1) To ensure the provision of a program in the county
22	or region's respective jurisdiction. With the permission of
23	the department and the board, a county may utilize existing
24	partnerships with public and private entities to meet the
25	requirements of this section. A county may provide behavioral
26	health response unit and crisis call center coverage to the
27	county's jurisdiction through participation in a regional
28	program.
29	(2) To develop, maintain or adopt a plan for the county
30	and submit the plan to the department for review. The

1	<pre>following apply:</pre>
2	(i) The plan shall be reviewed and updated at a
3	frequency prescribed by the board.
4	(ii) A county may adopt the plan of a regional
5	program if the county is a participating member of that
6	region.
7	(3) To cooperate with the department and the board,
8	comply with the guidelines, standards and reporting
9	requirements established by the department and execute all
10	contracts, agreements, mutual aid agreements, cross-service
11	agreements and all other documents necessary to implement the
12	county's or region's program.
13	(4) To designate a program coordinator for the county
14	who shall develop and submit a plan for the implementation,
15	operation and maintenance of a program.
16	§ 8307. Plan.
17	(a) Minimum standards Upon the agreement of a county to
18	establish a program as a regional or single county program, a
19	plan shall be adopted that meets the minimum standards
20	promulgated by the department. The county may obtain technical
21	assistance from the department and the board in formulating the
22	plan. Each plan shall be designed to meet the individual
23	circumstances of each community and public agency participating
24	in the program. Each plan shall consider efficiencies to be
25	achieved from regionalization and consolidation. At a minimum,
26	each plan must involve the following elements:
27	(1) Notwithstanding any other provision of law to the
28	contrary, law enforcement may not be dispatched to a call
29	alongside a behavioral health response unit dispatched from a

30

crisis call center involving crises that do not require law

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1	eniorcement	response,	includina	nomelessness,	intoxication,

- 2 disorientation, substance use disorder, a mental health
- disorder crisis and wellness checks. Other first responders
- 4 <u>shall accompany a behavioral health response unit as</u>
- 5 <u>required.</u>
- 6 (2) Law enforcement and the Department of Corrections
- 7 <u>shall cooperate with county programs and provide access to</u>
- 8 <u>information available on the history of danger or potential</u>
- 9 <u>danger caused by clients to which a behavioral health</u>
- 10 <u>response unit is responding.</u>
- 11 (3) Each behavioral health response unit responding to a
- 12 <u>call shall consist of at least three members, consisting of</u>
- 13 <u>at least one emergency medical services provider, one trained</u>
- 14 <u>mental health disorder crisis counselor and one peer</u>
- 15 <u>specialist.</u>
- 16 (4) Behavioral health response unit and crisis call
- 17 <u>center staff shall undergo background investigations to</u>
- determine the individual's suitability for employment as a
- 19 staff member. This investigation shall be completed prior to
- the employment of the staff member and shall include a
- 21 criminal history check as provided under 18 Pa.C.S. Ch. 91
- 22 (relating to criminal history record information), a credit
- 23 check, personal interviews and any other applicable means of
- determining eligibility as determined by the department. An
- 25 applicant who has been convicted of a felony is not eligible
- for employment as a behavioral health response unit or crisis
- 27 <u>call center staff member.</u>
- 28 (5) Each behavioral health response unit shall carry
- 29 overdose reversal medication when responding to a call.
- 30 (6) Each program shall collect a standardized set of

- 1 <u>minimum data, including demographic information on program</u>
- 2 participants, the general nature of the calls received and
- 3 the services provided. This data shall be reported to the
- 4 <u>board and the department on a monthly basis once in</u>
- 5 <u>operation</u>.
- 6 (7) Behavioral health response units shall provide
- 7 <u>immediate stabilization in cases of urgent medical need or</u>
- 8 <u>psychological crisis, assessment, information, referral,</u>
- 9 <u>advocacy and, if requested by the affected individual,</u>
- transportation to the next step in treatment.
- 11 (8) Programs shall be operational and available to
- 12 <u>provide services 24 hours every day.</u>
- 13 (9) County and regional plans shall include a plan to
- market the crisis call center's telephone number to the
- crisis call center's jurisdiction to raise awareness of the
- 16 program.
- 17 (b) Confidentiality. -- All services provided by the crisis
- 18 call centers and a behavioral response units shall remain
- 19 confidential and comply with Federal and State law governing the
- 20 confidentiality of health information, including the Health
- 21 Insurance Portability and Accountability Act of 1996 (Public Law
- 22 104-191, 110 Stat. 1936) and related rules and regulations.
- 23 (c) Information provided. -- An individual using the services
- 24 of a behavioral health response unit shall be provided
- 25 information on accessing local harm reduction services,
- 26 substance use disorder treatment services, mental health
- 27 disorder services, housing assistance resources, health care
- 28 services and any other services that are deemed appropriate.
- 29 Each behavioral health response unit shall follow the principle
- 30 of least restrictive setting for any follow-up care.

- 1 (d) Substance use disorder treatment information.--If an
- 2 individual with a substance use disorder requests or agrees to
- 3 be provided with information on treatment options, a behavioral
- 4 <u>health response unit shall provide the individual with</u>
- 5 <u>information on accessing various types of treatment, including</u>
- 6 <u>outpatient treatment and medication for treatment of substance</u>
- 7 use disorders.
- 8 (e) Regional systems. -- Nothing in this chapter shall be
- 9 construed to prohibit the formation of multijurisdictional or
- 10 multiregional programs.
- 11 § 8308. County and Regional Behavioral Health Response Unit and
- 12 Crisis Call Center Fund.
- 13 <u>(a) Establishment.--The County and Regional Behavioral</u>
- 14 Health Response Unit and Crisis Call Center Fund is established
- 15 in the State Treasury as a nonlapsing restricted interest-
- 16 bearing account. Money in the fund and the interest the money
- 17 accrues is appropriated to the department to be disbursed by the
- 18 <u>department</u>.
- 19 (b) Composition of fund. -- The following money shall be
- 20 deposited into the fund:
- 21 (1) Money appropriated by the General Assembly.
- 22 (2) Money from any other public or private source.
- 23 (3) Interest accrued by the fund.
- 24 (c) Transfer by Secretary of the Budget.--No later than 30
- 25 days after the effective date of this section, the Secretary of
- 26 the Budget shall transfer to the fund \$5,000,000 of the
- 27 unexpended, unencumbered prior year funds that were originally
- 28 appropriated from the General Fund to an executive branch agency
- 29 which is subject to the policy, supervision and control of the
- 30 Governor. The Secretary of the Budget may only make the transfer

- 1 of funds if the transfer will not result in a deficit in any
- 2 appropriation from which the funds are transferred. No less than
- 3 10 days prior to the transfer, the Secretary of the Budget shall
- 4 <u>send notification of the transfer in writing to the chairperson</u>
- 5 and minority chairperson of the Appropriations Committee of the
- 6 <u>Senate and the chairperson and minority chairperson of the</u>
- 7 Appropriations Committee of the House of Representatives.
- 8 (d) Appropriation by General Assembly. -- Beginning with the
- 9 <u>2023-2024 fiscal year, the General Assembly may appropriate</u>
- 10 money to the fund.
- 11 (e) Use. -- Money in the fund:
- 12 (1) Shall be used for reasonably necessary costs that
- enhance, operate, administer or maintain programs in this
- 14 Commonwealth in accordance with this chapter and guidelines
- set by the department. For the purposes of this paragraph,
- reasonably necessary costs shall be determined by the
- department, in consultation with the board, consistent with
- 18 the following:
- 19 <u>(i) The department shall establish factors for</u>
- 20 reasonably necessary costs.
- 21 <u>(ii) The department shall provide the factors under</u>
- 22 subparagraph (i) annually through department guidelines.
- 23 (iii) Notwithstanding quidelines provided by the
- department, use of the fund by a county or regional
- 25 <u>program or the department to establish, enhance, operate</u>
- or maintain Statewide interconnectivity and
- 27 administration of a behavioral health response unit and
- crisis call center shall be deemed reasonably necessary.
- 29 (2) May not be expended on a program that does not
- 30 conform to the standards and guidance published by the

- 1 <u>department</u>.
- 2 (3) May not be transferred for General Fund use by the
- 3 Commonwealth or counties.
- 4 (f) Audits. -- Audits shall be in accordance with the
- 5 following:
- 6 (1) The fund shall be audited in a manner and frequency
- 7 <u>consistent with other restricted receipts accounts</u>
- 8 administered by the Commonwealth.
- 9 (2) The department shall require a biennial performance
- 10 audit of the use of the disbursements received from the fund,
- including amounts placed in capital or operating reserve
- 12 <u>consistent with published guidelines established by the</u>
- department.
- 14 § 8309. County and Regional Behavioral Health Response Unit and
- 15 Crisis Call Center Grant Program.
- 16 (a) Establishment. -- The County and Regional Behavioral
- 17 Health Response Unit and Crisis Call Center Grant Program is
- 18 established within the department to provide grants to counties
- 19 and regional partnerships establishing or operating a program
- 20 under this chapter.
- 21 (b) Applications. -- An application for a grant under this
- 22 chapter shall be submitted by an eligible applicant in the form
- 23 <u>and manner prescribed by the department.</u>
- 24 (c) Initial application period. -- No later than March 1,
- 25 2023, the department shall begin to accept applications from
- 26 eligible applicants for grant money available during the fiscal
- 27 year. The department shall provide notice of the application
- 28 period on the department's publicly accessible Internet website.
- 29 <u>(d) Additional application period.--If money is available in</u>
- 30 the fund, no later than October 1, 2023, and each October 1

- 1 thereafter, the department shall provide notice of a new
- 2 <u>application period on the department's publicly accessible</u>
- 3 Internet website. The department shall accept applications from
- 4 <u>eligible applicants during the fiscal year.</u>
- 5 (e) Review process. -- The department, in consultation with
- 6 the board, shall review applications and make awards subject to
- 7 <u>subsections (f) and (g) on a rolling basis. No later than 90</u>
- 8 days after a completed application is received from an eliqible
- 9 applicant, the department shall review and approve or deny the
- 10 application. An eligible applicant may revise and resubmit a
- 11 <u>denied application to the department.</u>
- 12 (f) Allocation. -- An eligible applicant may not receive more
- 13 than the following amounts in a fiscal year:
- (1) Subject to paragraphs (2), (3) and (4):
- 15 (i) The minimum grant amount awarded shall be no
- less than \$10,000.
- 17 (ii) The maximum grant amount awarded may not be
- more than \$250,000.
- 19 (2) The department may not require non-State financial
- 20 participation from an eligible applicant for a grant request
- 21 that is \$50,000 or less.
- 22 (3) The department may award a grant between \$50,001 and
- 23 \$75,000 if the eligible applicant provides non-State
- financial participation equal to 25% of the requested grant
- amount.
- 26 (4) The department may award a grant between \$75,001 and
- 27 \$150,000 if the eligible applicant provides non-State
- financial participation equal to 33% of the requested grant
- amount.
- 30 (5) The department may award a grant between \$150,001

- 1 <u>and \$250,000 if the eliqible applicant provides non-State</u>
- 2 financial participation equal to 50% of the requested grant
- 3 amount.
- 4 (g) Limitations. -- The following shall apply to grant
- 5 <u>applications:</u>
- 6 (1) The department may not provide grants in excess of
- 7 the amount in the fund.
- 8 (2) The department may prorate the grant amount to an
- 9 <u>eligible applicant.</u>
- 10 (3) The department shall only make grants available to
- 11 eligible applicants as long as available funds have not been
- 12 <u>expended</u>.
- (h) Eligible projects. -- The department may only award grants
- 14 from the fund for programs that have been approved by the
- 15 <u>department. Applicants may only expend grant money received from</u>
- 16 the fund on programs that have been approved by the department.
- 17 Section 2. Any regulation inconsistent with the provisions
- 18 of this act is abrogated to the extent of any inconsistency with
- 19 this act.
- 20 Section 3. This act shall take effect in 180 days.